



Sam Houston State University

**FINANCE AND OPERATIONS
Strategic Plan Model**

VISION

Provide solutions and services that exceed expectations

To be the model of excellence in Higher Education Finance and Operations endeavors

MISSION



Your Success, Our Goal

Supporting Strategy:

Facilitation Focused

Foster a business environment that is customer and outcomes focused to facilitate solutions and mitigate obstacles.

Frictionless Solutions

Identify and implement business solutions that support a frictionless self-service environment.

Revenue Enhancement

Leverage strategies that increase resource pools by generating additional revenue, reallocate resources or achieve increased outcomes within existing resources.

Learning and Growth

Foster a learning environment that enhances professional expertise through active learning, theoretical and experiential opportunities.

Data-Driven Decision Making

Develop and implement data-driven decision-making models that integrate ERP, Strategic Planning and Resource Allocation.

Sustainability

Invest in campus improvement efforts that are focused on operational outcomes, space use efficiency with longevity and sustainability in mind.

